

FREQUENTLY ASKED QUESTIONS ABOUT MARLBOROUGH'S SOLID WASTE AND RECYCLABLE PROGRAM

Will I have to purchase my wheeled carts?

- No. All residents eligible for the city's curbside collection program (1-3 family units and condominiums) will receive a new 64-gallon cart for solid waste. Only the official City of Marlborough wheeled carts will be collected on collection day. A 96-gallon cart will also be provided for recyclables. The recyclables program is "single-stream" which means all recyclables will go into one container. No need to sort items. Residents should place their wheeled carts curbside before 7:00 a.m. on the day of collection.

Who owns the wheeled carts?

- The wheeled carts are and will remain the property of the City of Marlborough. These carts stay with the house when and if you move. The wheeled carts have the City of Marlborough seal and a serial number linked to the address to which it has been assigned. Each cart comes with a ten year manufactures warranty. Carts are not to be painted, marked or otherwise defaced in anyway. Replacement due to damage caused by residents will be \$100.

What changes are being made to my solid waste & recyclables pick up?

- Solid waste will be collected in a 64 gallon wheeled cart.
- Recycling will be collected single stream in a 96 gal wheeled cart.
- Solid waste will collected every Tuesday and single-stream recyclables will be collected every other Tuesday. In the event of a holiday week, collection will be on Wednesday.

What can I place in the solid waste wheeled cart?

- Dispose of your bagged solid waste only in the 64-gallon wheeled cart. Make sure the lid is completely closed.

Will the 64 gallon cart hold all my solid waste?

- Yes, a 64 gallon cart should be more than sufficient for homeowners to meet their solid waste disposal needs assuming an average amount of recyclables are separated out.

What should I do with items too big to fit in my new wheeled cart?

- Large bulk items will not be permitted in the city curbside collection. Residents may bring their oversized items to the resident drop-off facility located at 856 Boston Post Road East with yearly sticker and applicable fee or they can hire a private contractor to remove the items from their residence. Allied Waste will offer preferred rates for collection and disposing these materials and may be reached by calling 1-800-442-9006.

What do I do if my wheeled cart is stolen?

- Prior to your cart being replaced, you must fill out a police report about the stolen cart(s) and provide a copy of the report to the Department of Public Works' Dispatch Office located at 135 Neil Street, Marlborough, MA.