

Disability Etiquette

Treat someone with a disability as you would like to be treated.

Below is a brief list of tips to keep in mind.

- Speak directly to the person rather than through a companion or interpreter.
- Place yourself at eye level with the person.
- Be patient if someone uses a device in order to communicate.
- To get the attention of a person who is hearing impaired, tap the person on the shoulder or wave your hand. Look directly at the person and speak clearly, slowly and expressively to determine if the person can read your lips.
- When meeting a person who is visually impaired, always identify yourself and others who may be with you.
- If you offer assistance, wait until the offer is accepted. Then listen or ask for instructions. The worst that could happen is the person could say "No, thank you."

Parking Etiquette



- To park in a designated space, you must have an HP plate or placard.
- Please allow ample space when you see hash marks which denote the space is needed for a vehicle with a lift.
- Do not park across a ramp used by people in wheelchairs.

Plates and placards are obtained through:

Registry of Motor Vehicles
Medical Affairs Office
25 Newport Ave. Ext.
Quincy, MA 02171

or from your nearest Registry office.
617-351-9222

City of Marlborough

Commission on Disabilities



Phone: 508-460-3699

140 Main Street, 4th Floor
Marlborough, MA 01752

http://www.marlborough-ma.gov/Gen/MarlboroughMA_Disability/index

City of Marlborough

Commission on Disabilities



The function of the Commission on Disabilities is to address the needs and concerns of residents with disabilities and promote their full participation in the activities and services of Marlborough.

To promote equal access to community life and activities for people with disabilities, the Marlborough Commission on Disabilities serves as an advisory board to the City.

The Commission is also a resource for individuals with disabilities regarding programs and services provided by state and local governments.

Members are appointed by the Mayor and serve three year terms.

Mission Statement:

To aid people with disabilities in the City of Marlborough and to help foster the enforcement of the Americans with Disabilities Act and other relevant state and federal statutes and regulations.

The purpose of the Commission on Disabilities in the city of Marlborough is to:

- advise and guide the City and the general public regarding issues of accessibility in accordance with the Americans with Disabilities Act (ADA).
- carry out programs in coordination with programs of the Massachusetts Office on Disability* in order to bring about full and equal participation in all aspects of life in the city for people with disabilities.
- be a resource for the community at-large, including individuals, businesses, organizations and city departments.

* The **Massachusetts Office on Disability (MOD)** was created in 1981, under Chapter 6, Sec.185 of the Massachusetts General Laws.

The purpose of the Office is to bring about full and equal participation of people with disabilities in all aspects of life. It works to assure the advancement of legal rights and for the promotion of maximum opportunities, supportive services, accommodations and accessibility in a manner which fosters dignity and self determination. MOD is the Commonwealth's Americans with Disabilities Act Coordinating Agency.

(617) 727-7440 or

(800) 322-2020 (both V/TTY)



The **Commission on Disabilities** works to reduce and eliminate the barriers that people with disabilities experience in our community.

We strive to

- **encourage public awareness of disability issues.**
- **answer questions.**
- **provide information & referrals.**
- **give technical assistance to individuals and families, public agencies, and private organizations.**

Please check our website for information and links to additional resources.

<http://www.marlborough-ma.gov/Gen/>

[MarlboroughMA_Disability/index](http://www.marlborough-ma.gov/Gen/MarlboroughMA_Disability/index)