



Massachusetts  
Emergency  
Management  
Agency

# DISASTER ASSISTANCE

For homeowners, renters and business owners in the Counties of  
Essex, Middlesex, Norfolk, Suffolk, Bristol, Plymouth and Worcester who were  
affected by flooding beginning March 12, 2010



Federal Emergency  
Management  
Agency

Apply by Phone:  
**800-621-3362**

*(TTY 800-462-7585 FOR THE HEARING- OR SPEECH-IMPAIRED)*

**Apply online:**

[www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

**Please have the following information available when you call:**

- A phone number in case we need to call you back
- Social Security number
- Current mailing address
- Address of the damaged property
- Brief description of the damages
- Insurance information (if you have insurance)

*Disaster recovery assistance is available without regard to race,color,sex,religion,national origin,age,disability or economic status.*