

**FAQ FOR NEW AUTOMATED SOLID WASTE**  
**AND**  
**RECYCLABLE PROGRAM**

***When will the new automated solid waste and recyclables program begin?***

- The new program begins on Friday, July 13, 2012

***Will I have to purchase my own wheeled carts?***

- No, In June of this year, residents currently being served by the city's curbside collection program (1-3 family units and condominiums) will receive a new 64-gallon cart for solid waste. Only the official City of Marlborough wheeled carts will be collected on collection day. A 96-gallon cart will also be provided for recyclables. The recyclables program is single-stream which means all recyclables will go into one container. No more sorting. Residents should place wheeled carts curbside by 7:00 a.m. Containers for the program are funded in part by a grant from the Mass DEP and through existing local revenues.

***Who owns the wheeled carts?***

- The wheeled carts are and will remain the property of the City of Marlborough and stay with the house when and if you move. The wheeled carts have the City of Marlborough seals and a serial number linked to the address it has been assigned. Each cart comes with a ten year manufactures warranty. Carts are not to be painted, marked or otherwise defaced in anyway. Replacement due to damage caused by residents will be \$100.

***What changes are being made to my solid waste & recyclables pick up?***

- Solid waste will be collected in a 64 gallon wheeled cart.
- Recycling will be collected single stream in a 96 gal wheeled cart.
- Yard waste will be collected each spring and fall in separate 4-week collections from your normal Friday solid waste and recyclables collection.
- Solid waste will collected every Friday and single-stream recyclables will be collected every other Friday (no more sorting of recyclables). In the event of a holiday week, collection will be on Saturday.

***When should I expect delivery of my wheeled carts?***

- Delivery will take place between June 15, 2012 and June 29, 2012 on the same day of your curbside collection.

***What can I place in the solid waste wheeled cart?***

- Dispose of your bagged solid waste only in the 64-gallon wheeled cart. Make sure the lid is completely closed.

***Will the 64 gallon cart hold all my solid waste?***

- Yes, a 64 gallon cart should be more than sufficient for homeowners to meet their solid waste disposal needs assuming an average amount of recyclables are separated out.

***What should I do with items too big to fit in my new wheeled cart?***

- Large bulk items will not be permitted in the city curbside collection. Residents may bring their oversized items to the resident drop-off facility located at 856 Boston Post Road East with yearly sticker and applicable fee or they can hire a private contractor to remove the items from their residence. Allied Waste will offer preferred rates for collection and disposing these materials and may be reached by calling 1-800-442-9006.

### ***What do I do if my wheeled cart is stolen?***

- Contact Allied Waste Service at 1-800-442-9006. Prior to your cart being replaced, you must fill out a police report about the stolen cart(s) and provide a copy of the report to the Department of Public Works, dispatch located at 135 Neil Street, Marlborough, MA.

### ***Is my recycling pick up changing?***

- Yes. Recycling will be collected single stream and after July 13<sup>th</sup> no longer must be sorted.
- A 96 gallon wheeled cart will be used to place recyclables at the curb every other Friday.

### ***Is our solid waste day changing?***

- For most residents, yes solid waste and recyclables will be collected on Fridays only. In the event there is a holiday during the week, collection will occur on Saturday.

### ***The wheeled carts are so large, aren't they hard to move?***

- Most people find the wheeled carts easier to move than a standard 32-gallon barrel full of solid waste or recycling.

### ***Will there be a change in yard waste collection?***

- Yes, the City of Marlborough will have dedicated collections for yard waste debris. The city's commercial hauler Allied Waste Services will be providing separate 4-week collection of yard waste in the spring and fall. **NO GRASS CLIPPINGS**, all other small brush, small trimmings, leaves etc. should be placed in a biodegradable paper bags or placed in your old covered trash barrels clearly labeled for yard waste collection as listed below:
  - November 5, 2012 thru November 30, 2012 - Yard waste collection 4 consecutive weeks (see city web site for your appropriate day). You can buy or create your own backyard compost <http://www.mass.gov/dep/recycle/reduce/compos01.htm>
  - April 22, 2013 thru May 17, 2013 - Yard waste collection 4 consecutive weeks on the same day your solid waste and recyclables are collected.

### **YARD WASTE WILL NOT BE COLLECTED IN PLASTIC BAGS.**

### ***What do I do with my old trash and recycling bins?***

- Use them for indoor recycling, and/or yard waste debris clearly labeled or recycle them by bringing them to the Department of Public Works located at the Municipal garage located at 135 Neil Street on Saturday, July 21, 2012 (from 9:00AM to 3:00 PM).

### ***Will the Christmas tree collection change?***

- Yes, Christmas trees will now be collected by Allied Waste Services during the last two weeks in January.
  - Yard waste includes, small brush, small tree branches, leaves but does not include grass clippings. Yard waste should be placed in biodegradable bags or placed in your old covered trash barrels.