

What to Expect in A Snow Storm

Before the Storm:

- Preparation of snow removal equipment
- Anti-icing treatment applied to roadway surfaces
- Parking ban in effect
- Fill sand/salt barrels at critical hill locations

During the Storm:

- Treat roadway surfaces to avoid snow pack and icing conditions prior to plowing
- When storm intensifies and accumulation is too great to treat, the DPW transitions to plowing operations
- Plow/maintain emergency access for all streets
- Focus on arterials/posted snow routes
- Maintain sidewalk (walking routes to schools and downtown business district)
- Police ticket and have cars towed that are not following parking ban code

After the Storm:

- A pushback operation begins and snow is pushed to the curb or edge of pavement
- City begins clearing sidewalks that children use to get to school and other heavily traveled walking routes
- 24 hours after storm, removal of snow from Main Street/Downtown business area, major intersections, schools, municipal buildings and dead ends



Parking Ban Information

Chapter 592 § 592-1 of the General Code of the City of Marlborough states “Any vehicle located or parked within the limits of any way in the City which is interfering with the prompt and orderly removal or plowing of snow or the removal of ice from such way may be removed or caused to be removed by the Commissioner of Public Works at the sole expense of the owner of such vehicle to any convenient place or public garage located in the City by means of towing or otherwise, and the owner shall be responsible for the cost of such removal and storage charges, if any, incurred hereunder.”

When is the parking ban in effect? December 1st through March 15th. “No person shall park, permit to be parked or cause to be parked any vehicle on any street between the hours of 11:00 p.m. of one day and 6:00 a.m. of the next day between December 1 of one year and March 15 of the next year.” (Chapter 586 § 586-25)

Where do I park? During non-parking ban hours, you must remember that you must stay at least **10 Feet** from fire hydrants and **20 Feet** from intersections and cross walks. During parking ban hours parking is prohibited on **BOTH SIDES** of the street.

Overnight parking is available at downtown garages on the upper levels. Make your parking plan now— if you anticipate a parking problem, connect with a neighbor, church, local business or civic organization and find an off street parking location.

I forgot to move my car and it was towed. how do I find it? The Marlborough Police Department is responsible for the determination of whether or not a vehicle is to be towed. When practicable, they will attempt to contact the owner of the vehicle and request it be moved. If you suspect that your vehicle has been towed, contact the Marlborough Police Department at their non-emergency line to find your car at **508-485-1212**.

Sidewalk Information

Who is responsible for clearing the snow and ice from sidewalks? Chapter 551 § 551-25 of the General Code of the City of Marlborough, adopted under the authority of M.G.L 85, s. 5, establishes that the tenant, occupant or owner of any building or land bordering any city street shall remove snow all snow from the sidewalks within 12 hours after the snow has ceased to fall. Anyone who neglects to do so may be liable to a penalty as outlined in the General Code.



Where do I put the snow? Marlborough ordinances also prohibit pushing snow back into the street or onto the sidewalk. Use the tree belt or put the snow back on your property.

How do I report a street that has not been cleared? After a reasonable amount of time, you can report an un-cleared roadway to the DPW Operations Center at **508-624-6910** or using our mobile app “Marlborough Works”.

What if I can't clear my sidewalk? It's important to remember many of our neighbors are elderly or disabled and cannot physically clear the sidewalk. We encourage neighbors to help one another and reach out to those that may need a little extra help at times. Marlborough prides itself on its sense of community, and that all starts with its most important asset, you, the residents of Marlborough!